

HUIZE HOLDING LIMITED
CORPORATE PRESENTATION

September 2021

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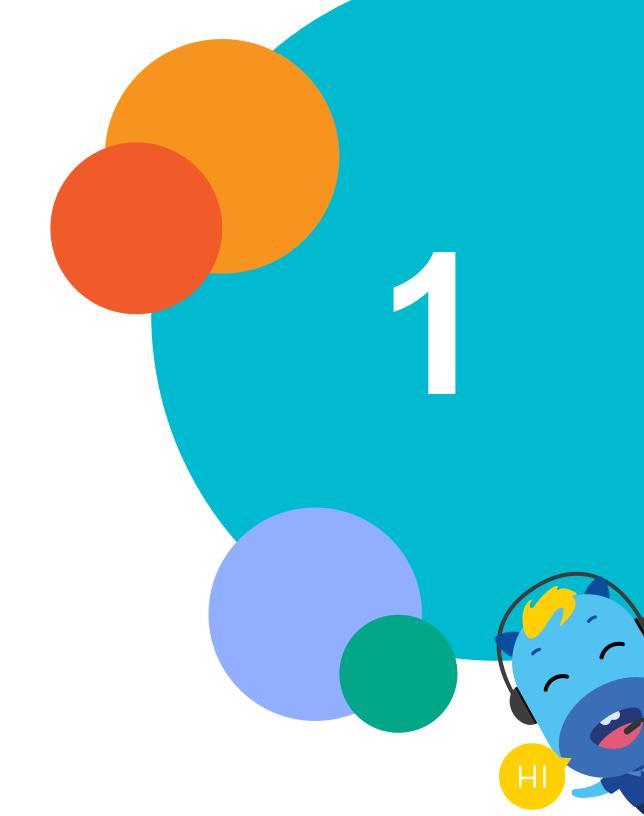
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## **Company Overview**



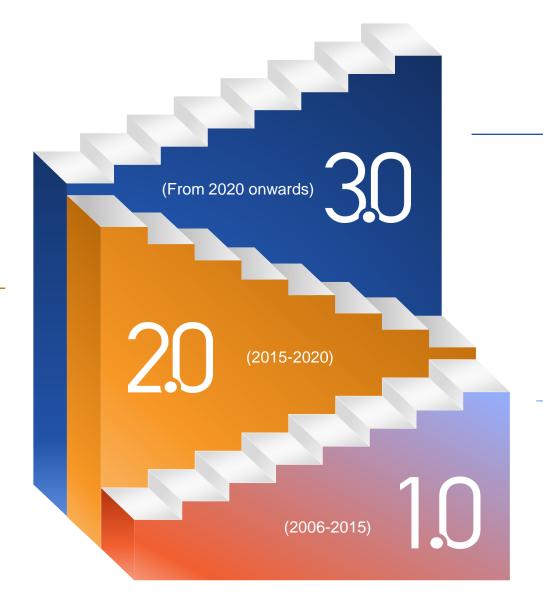


## To Become the Go-to Platform for the Young Generation in China's Online Insurance Industry



### **Digital Insurance**

- 1. B2B2C distribution model
- 2. Co-developed products with insurer partners
- 3. Developed intelligent underwriting system



### **Smart Insurance**

- 1. Al technology to enhance efficiency, risk management and customer lifetime value
- 2. Ecosystem investment around core Huize platform

### **Online Insurance**

- 1. Pioneered a dual-engine business model in industry
- 2. Provided one-stop digitalized online insurance experience for users

## #1 Independent Online Long-term Life and Health Insurance Product and Service Platform in China<sup>(1)</sup>





**GWP Growth** 

**Cost Saving** 

Data & Tech Support

**Consumer Insight** 

**Risk Control** 



Rich Products Selection

Price & Terms Transparency

Pain Points Solution

Streamlined Transaction Experience

Long-Term Engagement



**Insurance Clients** 

Young Professionals



Charge brokerage commission from the insurance policies we facilitate

Driven by innovative technology and leveraging proprietary client intelligence big data, the dual engine "insurer-client" platform model forms a virtuous cycle with strong network effects

### **Huize at a Glance**

### Large, High-Quality and Young Client Base







### **Long Proven Track Record of Operating Performance**



15 Years **Protecting Clients** 



802 Insurance Products(3)



>95% Persistency Ratio<sup>(6)</sup>

### **Strategic Focus on Long-Term Insurance Products**



95.3%

**GWP for Long-Term Insurance Products** as % of Total GWP in 1H21

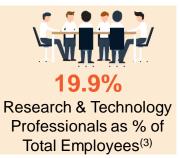
#### Notes:

- 1. Cumulative as of June 30, 2021
- 2. Insurance clients refer to clients who purchased policies; Insured refer to clients covered under policies
- 3. As of June 30, 2021

### Well Established Partnership and Service Capability







### **Robust Growth and Profitability**



Total GWP Facilitated in 1H21





### **Unique Co-Developed Products with Insurers**



**55.1%** 

Co-Developed Insurance Products Contribution to Total GWP in 1H21

- 4. Average age of insurance clients who purchased long-term insurance products in 1H21
- 5. In cooperation as of June 30, 2021, excluding different branches
- 6. Average persistency ratios for long-term life and health insurance in the 13th and 25th month in 1H21

### What Differentiates Huize from Peers

### **Quality Client Base**



- Younger generation and tech-savvy with avg. age of 33<sup>(1)</sup>
- 72.0% of clients in higher-tier cities in China<sup>(1)</sup>
- High ticket size of RMB4,332<sup>(2)</sup>
- Avg. persistency ratios maintained at above  $95\%^{(3)}$
- Good insurance awareness and willing to explore new insurance needs

#### Notes:

- 1. Represents insurance clients who purchased long-term insurance products in 1H21
- 2. Average first year premiums per long-term insurance policy in 1H21
- 3. Average persistency ratios for long-term life and health insurance policies in the 13th and 25th month in 1H21



## **Outstanding Product Design Capability**



金满意足 铁甲小保

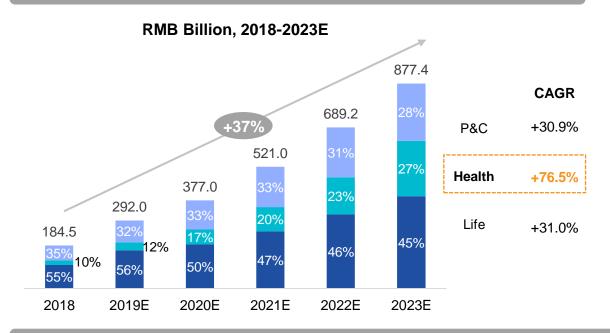
- Exceptional insurance knowhow and business intelligence
- Strong actuarial capability
- Large amount of customer and transaction data



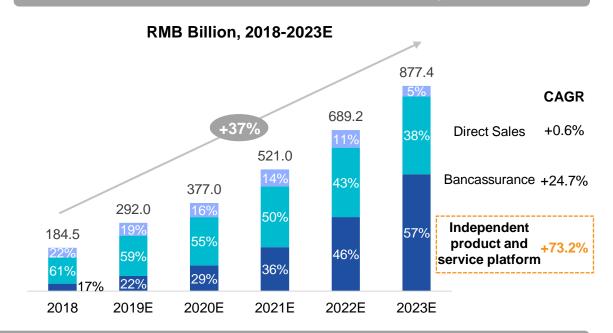
GWP for co-developed products increased by 133.1% YoY to RMB1.1 billion in 1H21

## **Uniquely Positioned to Capture Industry Sweet Spot**

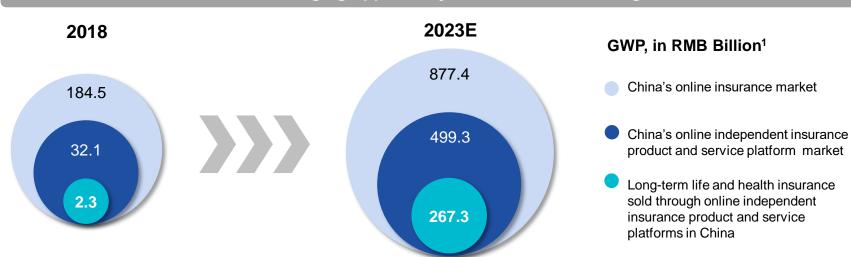
#### **GWP** of China's online insurance market by product

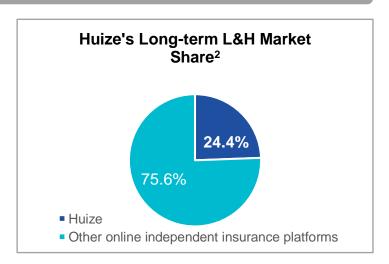


#### **GWP** of China's online insurance market by channel



### Emerging opportunity for China's online long-term life and health insurance market



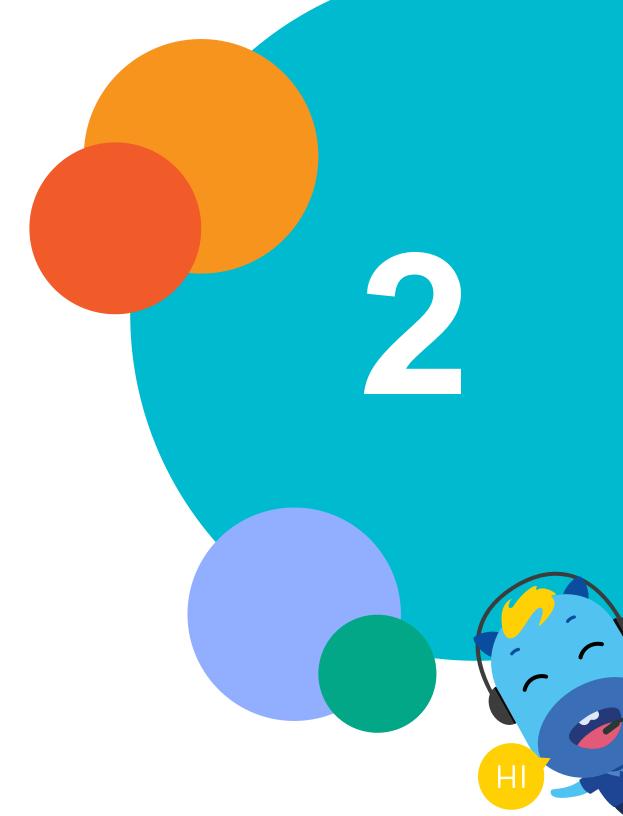


Source: Oliver Wyman Report, Huize's Prospectus.

<sup>1.</sup> Circle sizes are for illustration purpose only and are not necessarily proportionate to real market size

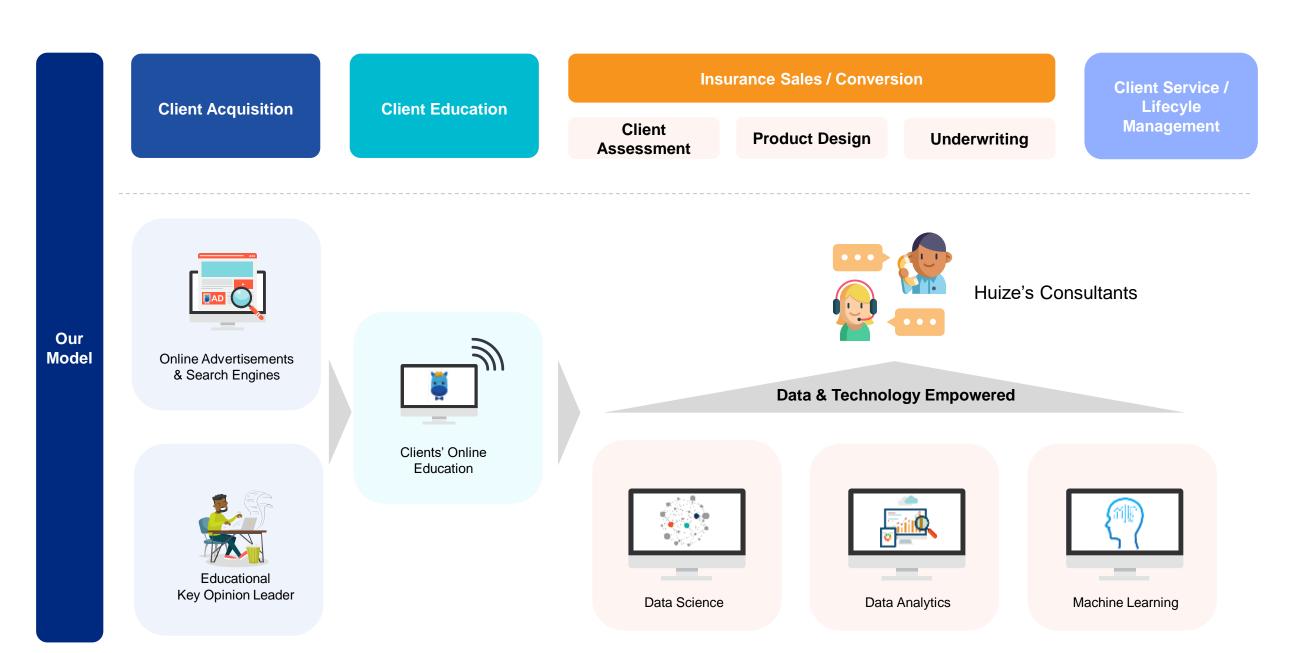
Circle sizes are for illustration purpose only and are not necessarily proportionate to real market size
 Calculated as Huize's long-term L&H GWP facilitated as a % of China's long-term L&H insurance sold through online independent insurance platforms (RMB2.3 billion) in 2018

## **Our Value Propositions**





# Data and Technology Empowered Platform Provides Seamless Experience and Drives Customer Lifetime Value



## Leverage Internet and Data Intelligence to Simplify and Streamline **Insurance Distribution Process**

We offer one-stop insurance experience covering all stages of insurance transactions

Clients without complex medical history

**Select and purchase** insurance policies



**Underwrite insurance** policies



**In-force policy** administration



**Claims** settlement

We move risk management forward through our intelligent underwriting system, and offer clients a simple and smooth transaction experience

**Generate insurance** product recommendations based on client's needs and preferences

**Clients complete** self-report of health conditions through Huize's intelligent underwriting system

Clients fill in insurance application through an online service portal

Clients complete insurers' further review online

Huize is integrated to insurance companies' core systems

Clients complete premium payment online via PC or mobile end

Insurer issues digital insurance policies

Clients with complex medical history

> **Online manual** underwriting by insurer partners

partner to return application results within 1 day



Huize requires insurer



Filter and retain high-quality clients to maintain our price competitiveness



**Build client health information and** risk-based pricing information

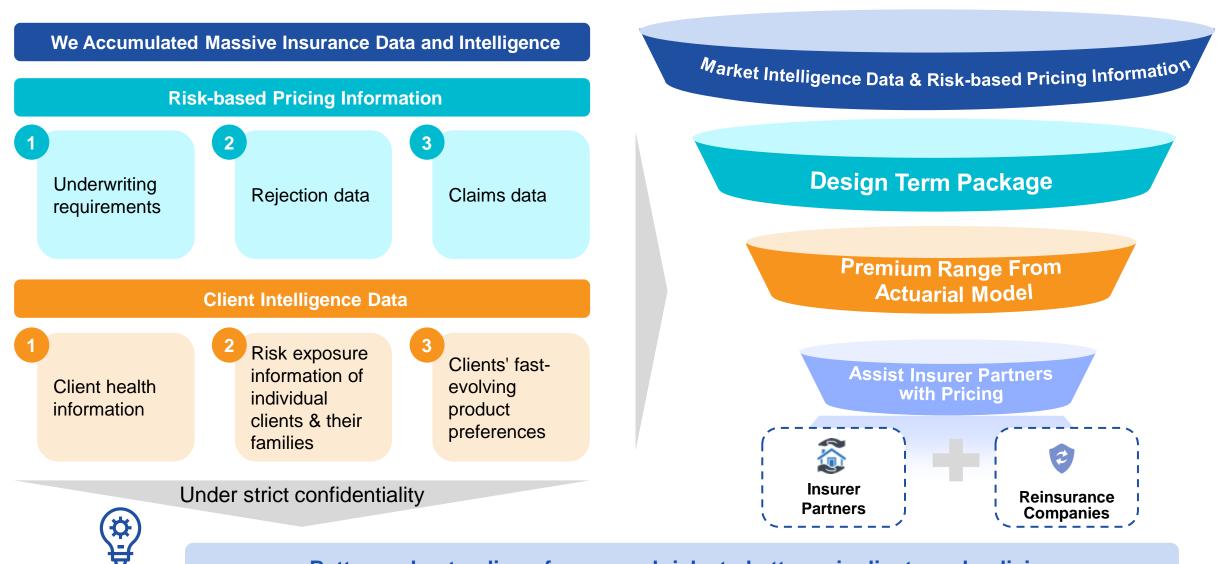


Reduce drop-out rate



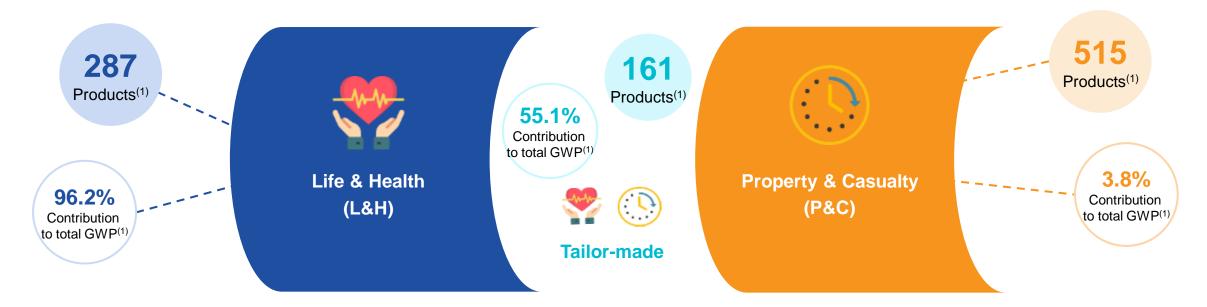
Huize's underwriting process

# Massive Client Intelligence Data to Enhance Risk Management and Product Customization Capabilities



Better understanding of users and risks to better pair clients and policies

# Rich Product Offerings to Better Capture the Evolving Protection Needs Throughout Customer Lifecycle



- Long-term health insurance products: primarily critical illness insurance
- Short-term health insurance products: less-than-1-year illness and disease insurance
- Life insurance products: term life insurance products; whole life insurance products; annuity insurance products
- Leverage intelligence data to design competitive products for specific target clients
- Assist insurer partners with pricing and risk control
- Travel insurance products
- Individual casualty insurance products
- Corporate insurance products









Options of products & product portfolio to serve the evolving demands of our clients

# Strategic Focus on Sales of Long-term Policies Generates Recurring Revenue and Profit



 The sales of long-term life and health policies provide us with better margins, recurring revenue and profit from renewal policies, leading to enhanced cash flow visibility

## **Deep Management Bench with Insurance and TMT Expertise**



Cunjun MA
Founder, Chairman,
Chief Executive
Officer



Founded Huize in 2006

industry-related experience

中国平安 PINGAN

Exceptional insurance expertise and insights

Worked in Shenzhen branch of Ping An Property Insurance from 1995 to 2004

Over 23 years of insurance

### Li JIANG

COO

- Previously worked at Starr Insurance (China) and AIG Insurance
- Over 15 years of industry experience



### Ronald TAM

Co-CFO and CSO

- Previously worked at Goldman Sachs
- Over 15 years of corporate strategy, investment and capital markets experience



### Minghan XIAO

Co-CFO

- Previously worked at Deloitte and KPMG
- Over 15 years of accounting and audit experience



#### **Xuchun LUO**

Secretary of the Board

- Over 13 years of insurance experience
- Over 18 years of accounting and finance experience



### **Kai OUYANG**

CTO

- Previously worked as technology architect at Tencent
- Over 10 years of experience in internet technology

Tencent腾讯

## Haosheng SONG

CCO

- Previously worked as a reporter and chief editor at CCTV
- Rich
   experience in
   content and
   communication



## Yongsheng WANG

CHO

- Previously worked at two management consulting firms as director and partner
- Rich experience in human resources management



## **Growth Strategies**

1

**Expand Client Base** 





Offer More Products and Develop
More Co-branded Products

2

**Enhance Client Engagement** 





Invest in Technology to Improve Operating Efficiency and Further Enhance Profitability

3

Deepen Our Cooperative Relationships with Insurer Partners





Selectively Grow Through Mergers & Acquisitions and Overseas Expansion

# **Financial and Operating**



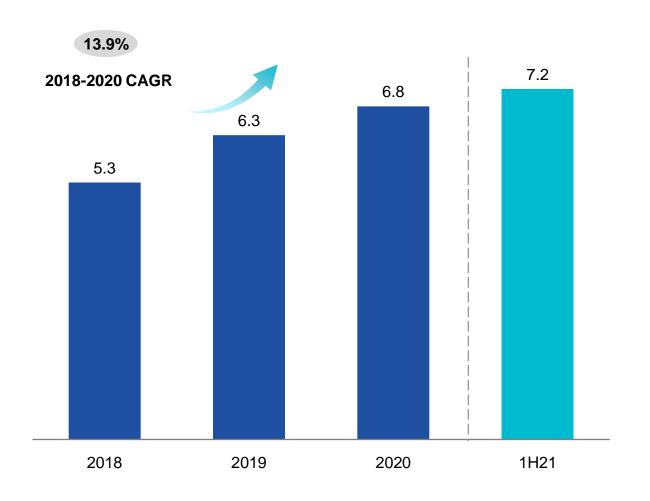


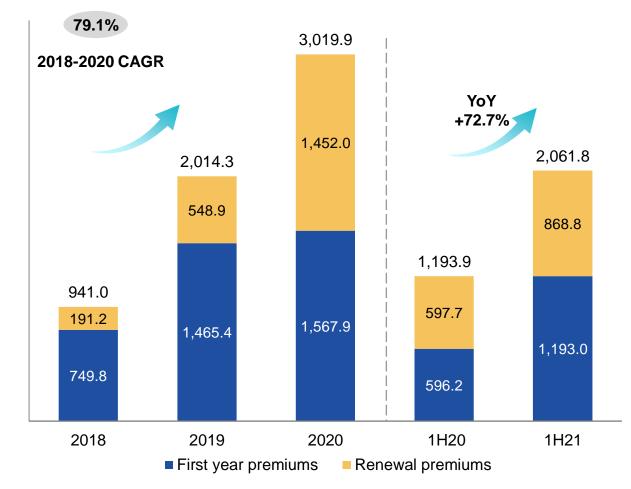


### **Robust Growth Track Record in Insurance Clients and GWP**

### **Cumulative Number of Insurance Clients<sup>(1)</sup>** (mm)

### GWP (RMB mm)

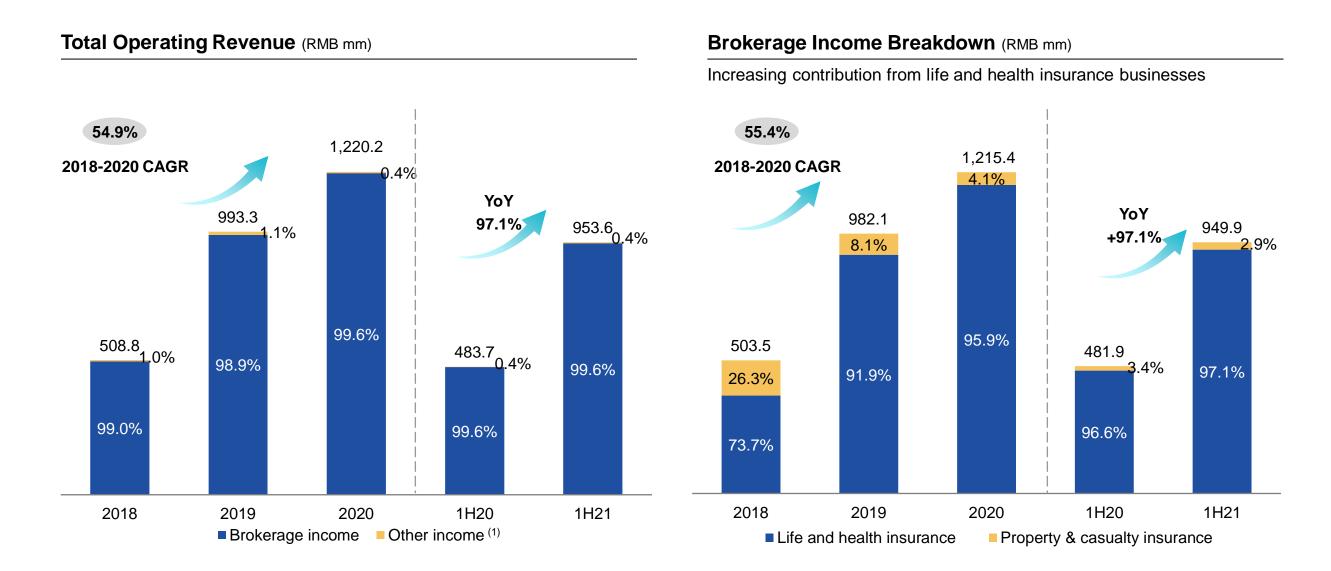




Notes:

1.As of December 31, 2018, December 31, 2019, December 31, 2020 and June 30, 2021

## Strong Growth in Brokerage Income with Improved Revenue Mix



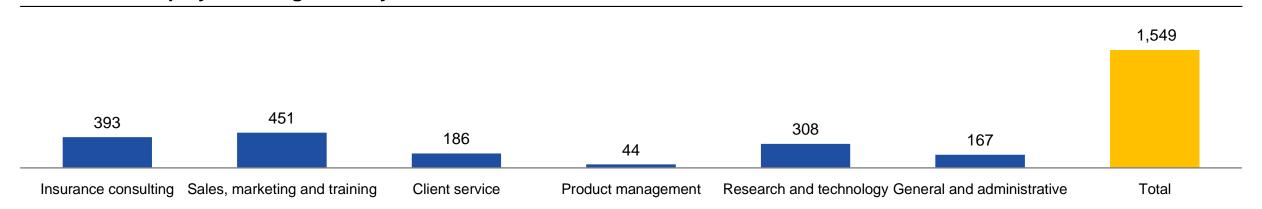
#### Note:

<sup>1.</sup>Primarily consist of service fees charged to insurance clients for risk assessment and insurance consulting services provided before they purchase insurance products

## **Continuously Improved Operational Efficiency – Client Conversion**

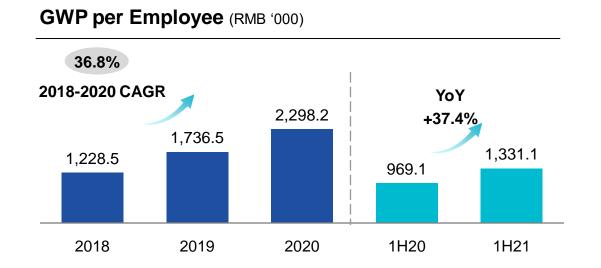


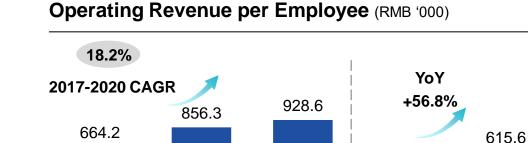
Numbers of Employees Categorized by Function (As of June 30, 2021)



### **Improving Operational Efficiency and Productivity**

2018





2020

2019

392.6

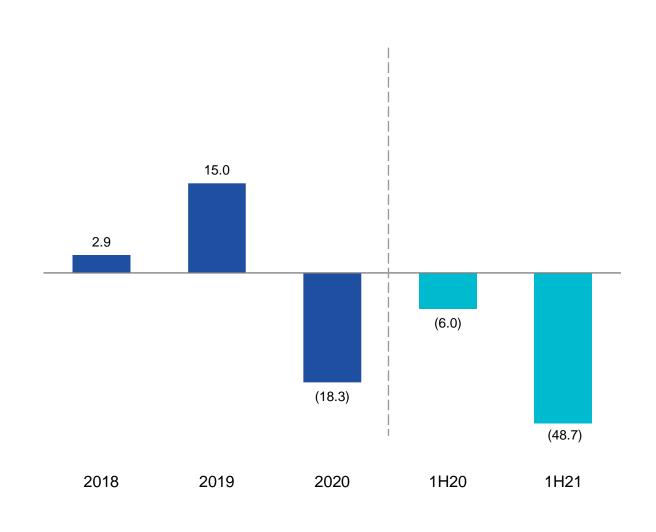
1H20

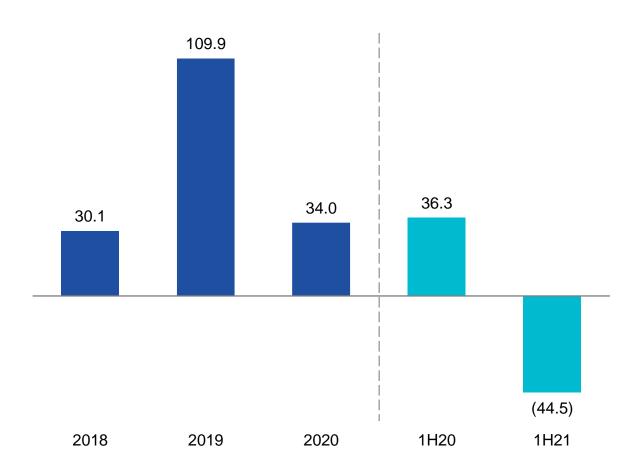
1H21

## **Balanced Growth with Profitability**



### Adjusted Net (Loss)/Profit<sup>(1)</sup> (RMB mm)

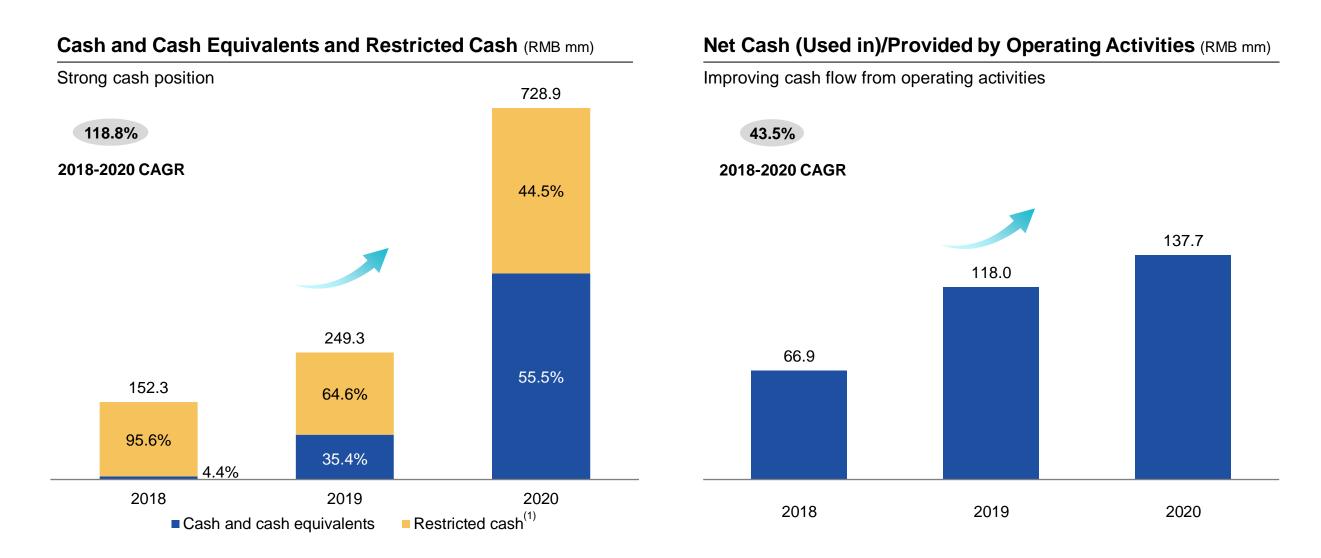




#### Note:

<sup>1.</sup> Adjusted for share-based compensation expenses

## **Robust Liquidity and Free Cash Flow**



#### **Notes**

<sup>1.</sup>Primarily consists of unremitted insurance premiums and guarantee deposits required by China Banking and Insurance Regulatory Commission. Unremitted insurance premiums were RMB121.2 mm, RMB136.7 mm and RMB193.5 mm as of December 31, 2018, December 31, 2019 and December 31, 2020 respectively. The restricted cash balance related to the guarantee deposits was RMB24.5 mm as of December 31, 2019, December 31, 2019 and December 31, 2020. The Amount of pledged deposits as of December 31, 2020 was RMB 106.4 mm