

HUIZE HOLDING LIMITED
CORPORATE PRESENTATION

April 2023

### **Disclaimer**

This presentation has been prepared by Huize Holding Limited (the "Company") and has not been independently verified. No representations, warranties or undertakings, express or implied, are made by the Company or any of its affiliates, advisers or representatives or the underwriters as to, and no reliance should be placed upon, the accuracy, fairness, completeness or correctness of the information or opinions presented or contained in this presentation. None of the Company or any of its affiliates, advisers, or representatives or the underwriters accept any responsibility whatsoever (in negligence or otherwise) for any loss howsoever arising from any information presented or contained in this presentation is subject to change without notice and its accuracy is not guaranteed. Neither the Company nor any of its affiliates, advisers or representatives make any undertaking to update any such information subsequent to the date hereof. This presentation should not be construed as legal, tax, investment or other advice.

This presentation contains statements that reflect the Company's intent, beliefs or current expectations about the future. These statements can be recognized by the use of words such as "expects," "plans," "will," "estimates," "projects," "intends," or words of similar meaning. These forward-looking statements are not guarantees of future performance and are based on a number of assumptions about the Company's operations and other factors, many of which are beyond the Company's control, and accordingly, actual results may differ materially from these forward-looking statements. Caution should be taken with respect to such statements and you should not place undue reliance on any such forward-looking statements. The Company or any of its affiliates, advisers or representatives or the underwriters has no obligation and does not undertake to revise forward-looking statements to reflect future events or circumstances.

In evaluating its business, the Company uses certain non-GAAP measures as supplemental measures to review and assess its operating and financial performance. These non-GAAP financial measures have limitations as analytical tools, and when assessing the Company's operating and financial performances, investors should not consider them in isolation, or as a substitute for net (loss)/income attributable to the Company or other consolidated statement of operations data prepared in accordance with U.S. GAAP.

This presentation does not constitute an offer to sell or an invitation to purchase or subscribe for any securities of the Company for sale in the United States or anywhere else. No part of this presentation shall form the basis of or be relied upon in connection with any contract or commitment whatsoever. Specifically, these materials do not constitute a "prospectus" within the meaning of the U.S. Securities Act of 1933, as amended, and the regulations enacted thereunder (the "Securities Act"). This presentation does not contain all relevant information relating to the Company or its securities, particularly with respect to the risks and special considerations involved with an investment in the securities of the Company and is qualified in its entirety by reference to the detailed information in the prospectus relating to the proposed offering. Any decision to purchase the Company's securities in the proposed offering should be made solely on the basis of the information contained in the prospectus relating to the proposed offering.

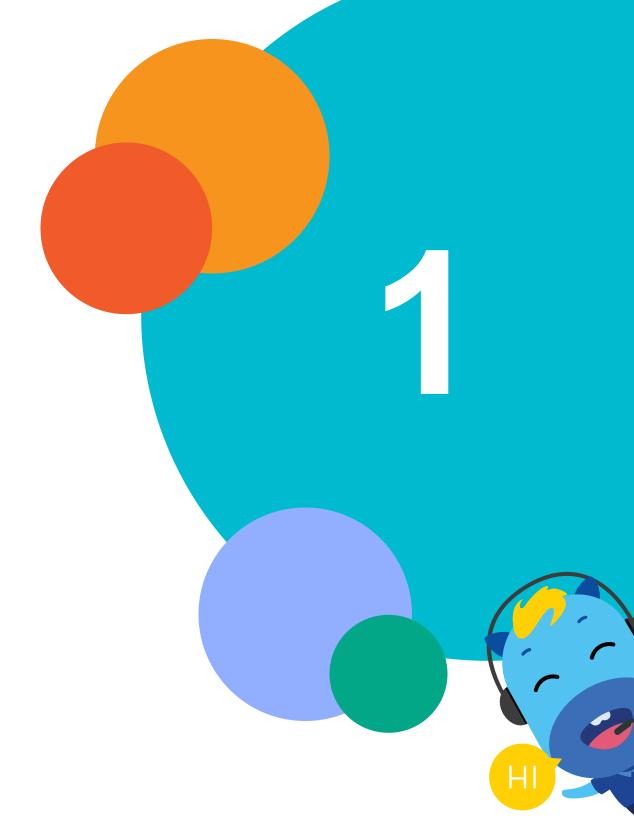
THE INFORMATION CONTAINED IN THIS DOCUMENT IS HIGHLY CONFIDENTIAL AND IS BEING GIVEN SOLELY FOR YOUR INFORMATION AND ONLY FOR YOUR USE IN CONNECTION WITH THIS PRESENTATION. THE INFORMATION CONTAINED HEREIN MAY NOT BE COPIED, REPRODUCED, REDISTRIBUTED, OR OTHERWISE DISCLOSED, IN WHOLE OR IN PART, TO ANY OTHER PERSON IN ANY MANNER. ANY FORWARDING, DISTRIBUTION OR REPRODUCTION OF THIS PRESENTATION IN WHOLE OR IN PART IS UNAUTHORIZED.

By attending this presentation, participants agree not to remove these materials, or any materials provided in connection herewith, from the conference room where such documents are provided.

Participants agree further not to photograph, copy or otherwise reproduce this presentation in any form or pass on this presentation to any other person for any purpose, during the presentation or while in the conference room. Participants must return this presentation and all other materials provided in connection herewith to the Company upon completion of the presentation.

## **Company Overview**





## **Leading Digital Insurance Service Platform for New Generation Consumers**

**Client Acquisition** 

**Client Education** 

**Insurance Sales / Conversion** 

Client Assessment

**Product Design** 

**Underwriting** 

Client Service / Lifecyle Management

**Huize Customer Service** 

Claims Assistance Services

Our Model







Huize APP

Huize Mini

Program





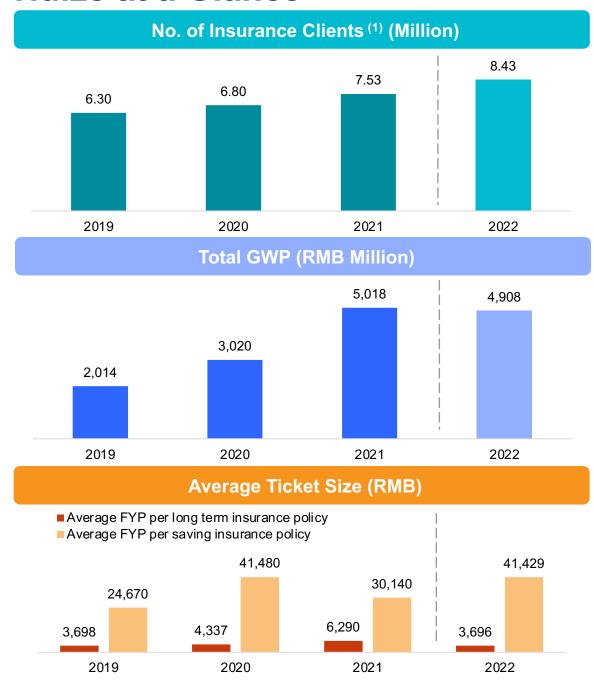




Technology In-force Policy Administration



## **Huize at a Glance**



#### **High-Quality Client Base**



**33.8** Average Age<sup>(2)</sup>



**65.3%** From Higher-tier Cities<sup>(2)</sup>

#### **Robust Revenue and Productivity Growth**



**22.8%**2018-2022 Revenue CAGR



2018-2022 Revenue per Employee CAGR

#### **Proven Track Record of Operating Performance**



106
Insurer Partners<sup>(3)</sup>



~96%
Persistency Ratio (4)

#### Notes:

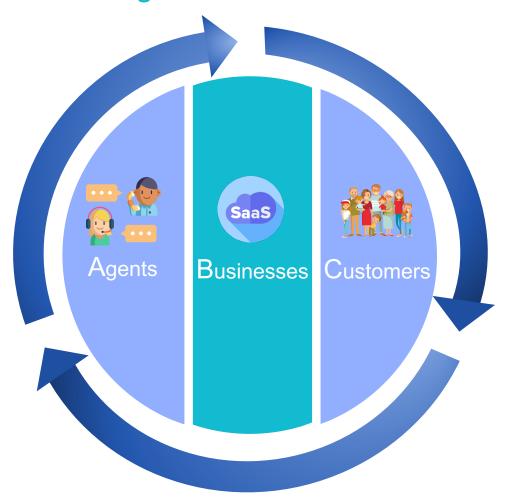
- 1. Cumulative as of December 31, 2022; Insurance clients refers to clients who purchased policies
- 2. Represents insurance clients who purchased long-term insurance products in 4Q22
- 3. In cooperation as of December 31, 2022, excluding different branches

## Strategic Plan Integrating "Agents, Businesses, Customers (ABC)"

## Omnichannel Digital Insurance Service Ecosystem

#### To A: Empower independent offline insurance agents

Support agents with our data and technology-empowered digital business development tools, diversified products offerings and customer service support



# To C: Drive lifetime value of customers

Leverage online platform with expanding off-line service coverage to deepen engagement with high-value customers and offer them with a full range of insurance products across all scenarios

#### To B: Accelerate digitalization of the industry

Develop and explore digital tools and technologies to support insurance companies' digital customer relationship management, underwriting risk management and insurance claims

## "ABC" Strategy – Customers

#### Goals

Enhance customer retention rate and customer repeat purchase rate

**Optimize customer acquisition cost** 

**Drive lifetime value of customers** 

1 Leverage online platform and offline presence



3 Provide full range of products across all scenarios

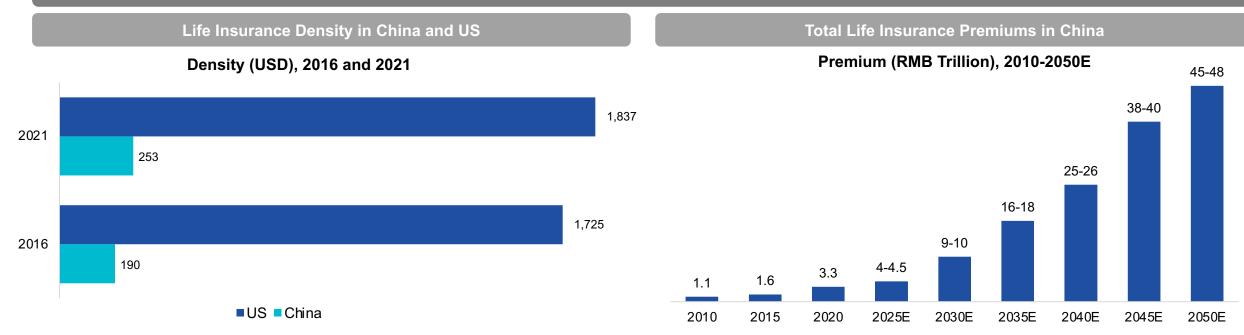




Approximately 10,000 users
4Q22 Sales conversion



#### **Industry Growth Potential**



## "ABC" Strategy – Agents

#### Goals

Meet increasing demand for independent insurance agents

#### **Facilitate O2O integration**

1 Target independent offline insurance agents



#### **Empower agents**

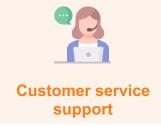










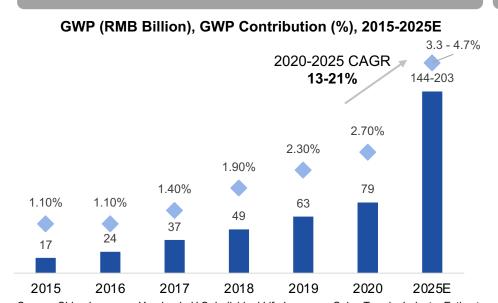


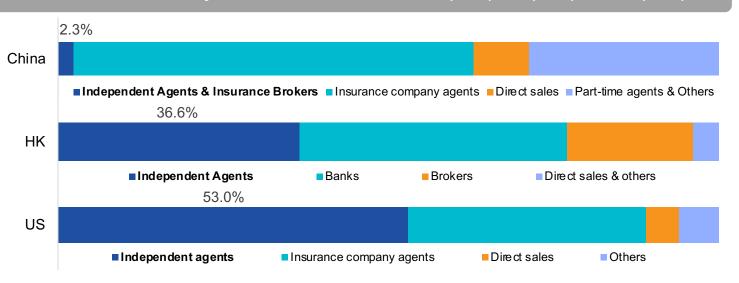


#### **Industry Growth Potential**

**GWP Contribution of Insurance Intermediaries in China** 

Life Insurance Sales by Distribution Channel in China (2020), HK (2021) and US (2021)





## "ABC" Strategy – Businesses

#### Goals

#### Accelerate digitalization of the insurance industry

#### **Diversify our revenue stream**



Export various digital tools and technologies to insurance companies



**Develop proprietary applications to improve efficiency** 







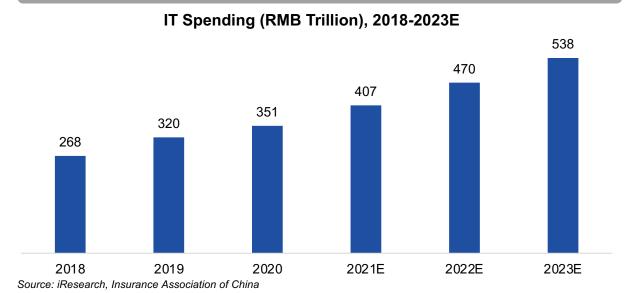


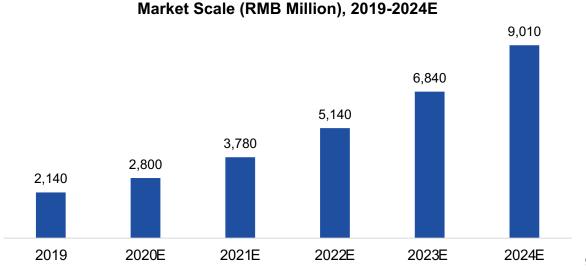


#### **Industry Growth Potential**



#### **Digitalization Services Market - China Insurance Industry**





9

## **Quality Customer Base with High LTV Potential**

#### **Demonstration of Multiple Insurance Policies Ownership for Huize's Customers**

**First Policy** 



#### **Long-Term Insurance Product**

Average age<sup>(1)</sup>: 33.8 Average ticket size in terms of FYP<sup>(2)</sup>: RMB 3,625

Critical Illness Insurance

**Life Insurance** 

**Second Policy** 



#### **Savings Insurance Product**

Repeat purchase rate<sup>(3)</sup>: 34.9% Average ticket size in terms of FYP<sup>(2)</sup>: RMB 45,634

Future
Cross-Sales/
Up-sale
Opportunities

Add-on products













#### Notes:

- 1. Represents insurance clients who purchased long-term insurance products in 4Q22
- 2 In (O2)
- 3. Average repeat purchase rate of insurance clients who purchased savings insurance products in 2022

## **First-Class Customer Service**

#### **Excellent Customer Satisfaction and Comprehensive After-Sales Services Support**











#### **Efficient Claims Assistance**





106
Insurer Partners<sup>(2)</sup>



**Well Established Partnerships and Service Capability** 



22.1%

Research & Technology

Professionals as % of Total

Employees (3)

#### Notes

- 1. Huize 2022 Customer Service Report
- 2. In cooperation as of December 31, 2022, excluding difference branches
- 3. As of December 31, 2022

## Market Leading Insurance Product Development and Distribution





96.2%

GWP for Long-Term Insurance Products as % of Total GWP in 4Q22

#### Notes:

1. As of December 31, 2022

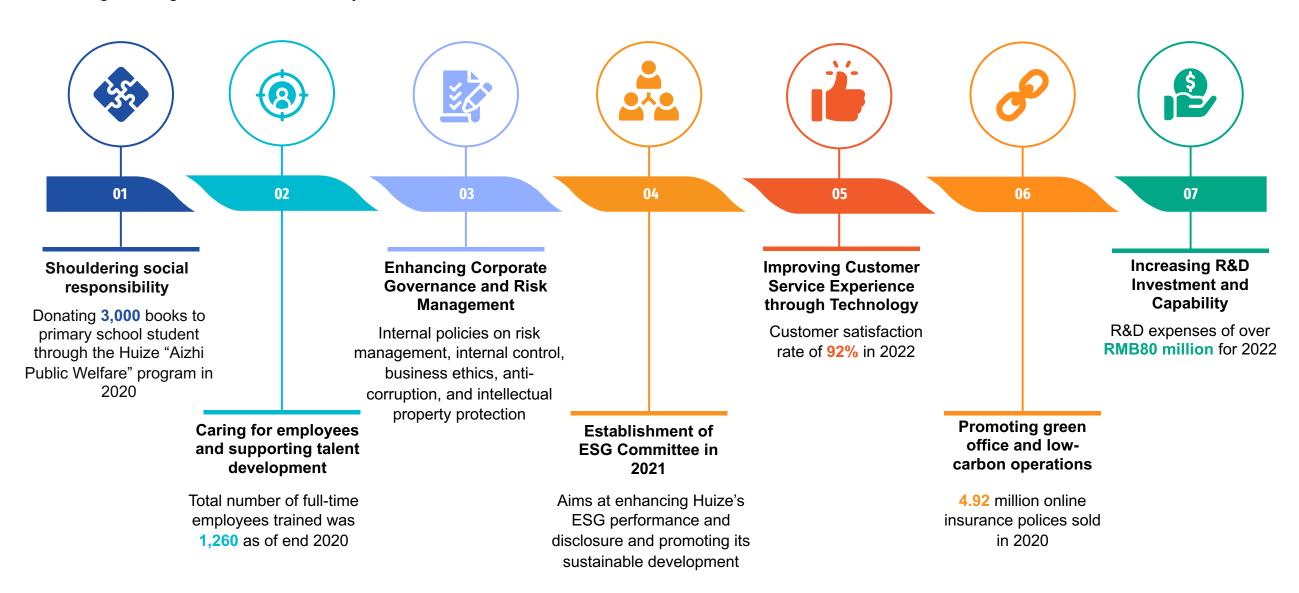


57.1%

Co-Developed Insurance Products Contribution to Total GWP in 4Q22

## **Strategic ESG Initiatives and Commitments**

Huize will further explore and create shared value for its stakeholders while continuing to satisfy its consumers' lifetime insurance needs through building its integrated insurance ecosystem.



## **Deep Management Bench with Insurance and TMT Expertise**



Cunjun MA
Founder, Chairman,
Chief Executive
Officer



Founded Huize in 2006

K

Over 24 years of insurance industry-related experience



Exceptional insurance expertise and insights



Worked in Shenzhen branch of Ping An Property Insurance from 1995 to 2004

#### Li JIANG COO

- Previously worked at Starr Insurance (China) and AIG Insurance
- Over 16 years of industry experience



## Ron TAM

- Previously worked at Goldman Sachs
- Over 16 years of corporate strategy, investment and capital markets experience



#### Minghan XIAO

Co-CFO

- Previously worked at Deloitte and KPMG
- Over 16 years of accounting and audit experience



#### **Xuchun LUO**

Secretary of the Board

- Over 14 years of insurance experience
- Over 19 years of accounting and finance experience



#### Kai OUYANG

CTO

- Previously worked as technology architect at Tencent
- Over 10 years of experience in internet technology



#### Haosheng SONG

CCO

- Previously worked as a reporter and chief editor at CCTV
- Rich experience in content and communication



# **Financial and Operating**



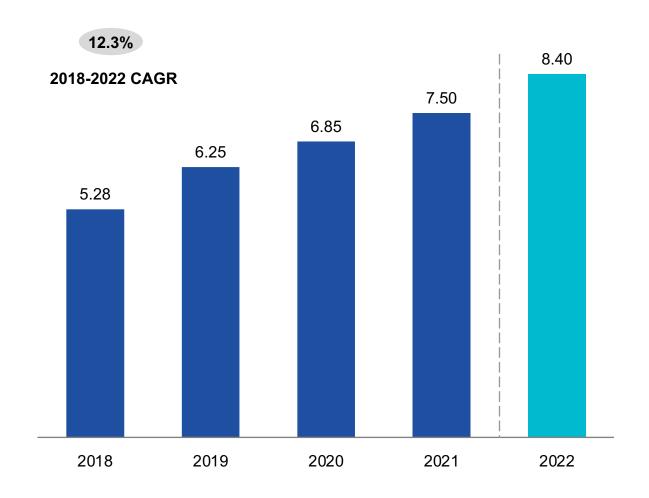


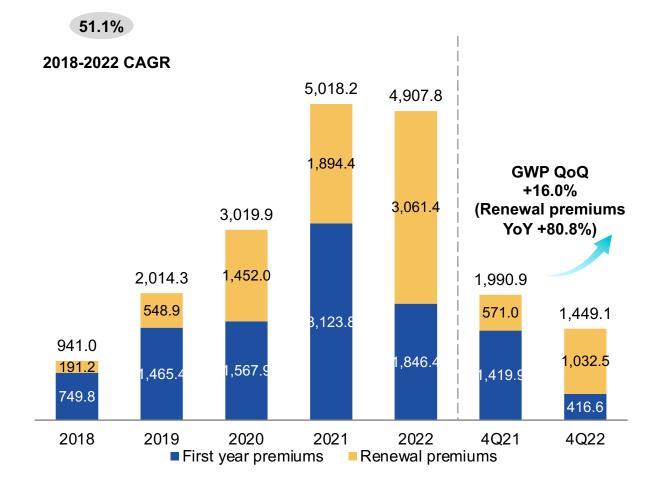


## **Steady Growth in Insurance Clients and GWP**

#### **Cumulative Number of Insurance Clients<sup>(1)</sup>** (mm)

#### **GWP** (RMB mm)

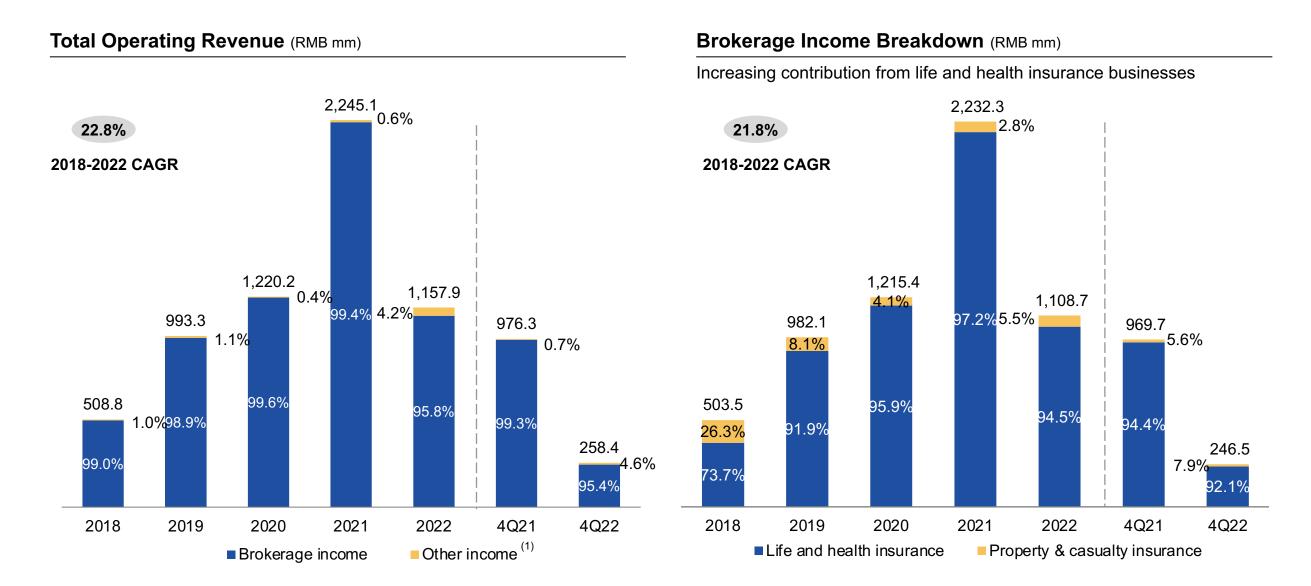




Notes:

1.As of December 31, 2018, December 31, 2019, December 31, 2020, December 31, 2021 and December 31, 2022

## **Resilient Business Performance with Improved Revenue Mix**



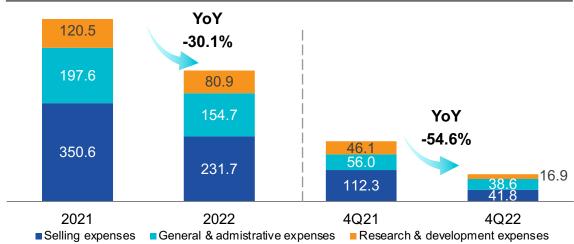
#### Note:

<sup>1.</sup> Primarily consists of service fees charged to insurance clients for risk assessment and insurance consulting services provided before they purchase insurance products

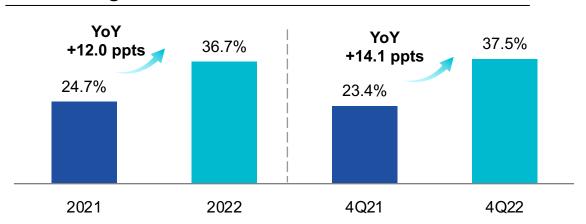
## **Continuous Cost Optimization and Strong Liquidity Position**

#### **Effective Cost Optimization and Improved Gross Margin**

#### Operating Expenses (RMB mm)

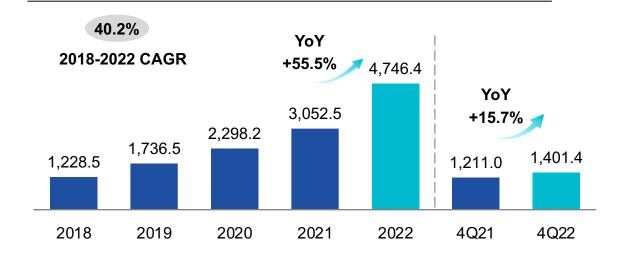


#### **Gross Margin**



#### **Increased Productivity**

#### **GWP per Employee** (RMB '000)



#### **Strong Cash Position**

#### Cash and Cash Equivalents (RMB mm)

